

February 19, 2010

Re: 6-in-1 Estate Administration System (v10) – Standalone Version

Dear Customer:

We appreciate your business, and know that you have been eagerly awaiting the release of 6-in-1 v10 (including, in particular, the 2009 federal gift tax return and federal/state fiduciary income tax returns).

Enclosed is a CD containing the FileMaker 10 components of the new 6-in-1 v10.

By the time that you receive this CD, you should have an e-mail from us with a link to our website. There you will find a step-by-step Installation Guide with exact details on how to install 6-in-1 v10 and how to convert your data from v6 to v10.

In broadest terms, this process will involve taking these four (4) steps at your workstation:

- A) Install FileMaker Pro 10 (from CD)
- B) Install 6-in-1 v10 (from web download)
- C) Launch 6-in-1 v6 and click on the button entitled "Convert from V6 (Step #1)"
- D) Launch 6-in-1 v10 and click on the button entitled "Convert from V6 (Step #2)"

Approximate times:

Steps A and B: 2 minutes

Steps C and D: 35 minutes (combined), plus about 30 minutes for every 10,000 transactions

Due to the jump from FileMaker 6 (2003) to FileMaker 10 (2009), this version of 6-in-1 represents a major new release. The newer FileMaker platform will now allow us to continue with our important 6-in-1 interaction redesign project. We will be contacting you about that project, and seeking your valuable input and feedback along the way.

Sincerely,

The Lackner Group, Inc.