

February 19, 2010

Re: 6-in-1 Estate Administration System (v10) – Network Version

Dear Customer:

We appreciate your business, and know that you have been eagerly awaiting the release of 6-in-1 v10 (including, in particular, the 2009 federal gift tax return and federal/state fiduciary income tax returns).

Enclosed is a CD containing the FileMaker 10 components of the new 6-in-1 v10.

By the time that you receive this CD, you should have an e-mail from us with a link to our website. There you will find a step-by-step Installation Guide with exact details on how to install 6-in-1 v10 and how to convert your data from v6 to v10.

In broadest terms, this process will involve taking these eight (8) steps in the following recommended order:

Server

- A) Uninstall FileMaker Server 5.5
- B) Install FileMaker Server 10 (from CD)
- C) Install FileMaker Pro 10 (from CD)
- D) Install 6-in-1 v10 (from web download)
- E) Launch 6-in-1 v6 and click on the button entitled "Convert from V6 (Step #1)"
- F) Launch 6-in-1 v10 and click on the button entitled "Convert from V6 (Step #2)"
- G) Configure FileMaker Server

Each Workstation

- H) Install FileMaker Pro 10

Your FileMaker Server 10 license key is: **324NV-J7X6N-KNXK7-9J579-K6417-88N14-JXT11**

On the license key screen, be sure to leave the organization name *exactly* as is (**The Lackner Group, Inc.**).

Approximate times:

- Steps A - D 15 minutes (combined)
- Steps E and F: 35 minutes (combined), plus about 30 minutes for every 10,000 transactions
- Step G: 35 – 60 minutes (exact screen shots contained in Installation Guide will expedite this)

- Step H: 2 minutes per workstation (can be done during the last 20 minutes of Step G)

Due to the jump from FileMaker 6 (2003) to FileMaker 10 (2009), this version of 6-in-1 represents a major new release. The newer FileMaker platform will now allow us to continue with our important 6-in-1 interaction redesign project. We will be contacting you about that project, and seeking your valuable input and feedback along the way.

Sincerely,

The Lackner Group, Inc.